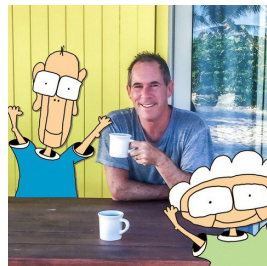
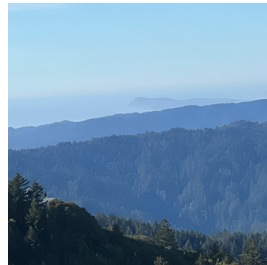




# & MARINSHARES & MARINTERNS IMPACT REPORT

FISCAL YEAR 2020-2021



# MarinShares & Marinterns Impact Table FY 2020–2021

DEPARTMENT	VOLUNTEERS		UNPAID INTERNS		PAID INTERNS		CONVERSIONS	
	NUMBER	HOURS	NUMBER	HOURS	NUMBER	HOURS	CH*	RH**
Agriculture/Weights & Measures	0	0	0	0	0	0	0	1
Assessor/Recorder/County Clerk	1	0	0	0	0	0	0	0
Board of Supervisors	0	0	23	1,531	1	60	0	0
Community Development Agency	2	682	3	87	1	1,154	0	0
County Administrator's Office	0	0	0	0	3	890	0	0
County Counsel's Office	0	0	4	486	0	0	0	0
<b>Cultural Services</b>								
Administration	2	208	0	0	0	0	0	0
County Fair <sup>1</sup>	0	0	0	0	0	0	0	0
Civic Center Tour Docents	12	0	0	0	0	0	0	0
Marin Center Ushers	75	0	0	0	0	0	0	0
<b>Totals:</b>	89	208	0	0	0	0	0	0
<b>Dept of Child Support Services</b>	0	0	0	0	0	0	0	0
<b>Dept of Finance</b>	1	0	2	272	2	187	0	0
<b>District Attorney's Office</b>	10	1,346	13	3,650	0	0	0	1
<b>Farm Advisor</b>								
Master Gardeners & 4-H Adult Volunteers	343	35,627	0	0	0	0	0	0
Student Service/Teen Volunteers (4-H) <sup>2</sup>	0	0	37	6,290	0	0	0	0
<b>Totals:</b>	343	35,627	37	6,290	0	0	0	0
<b>Fire Department</b>	43	2,716	0	0	0	0	2	1
<b>Health &amp; Human Services</b>								
Behavioral Health & Recovery Services	26	1,797	67	19,895	1	748	0	1
Community Health & Prevention	0	0	24	3,647	1	4	0	0
Planning & Administration	2	6	1	50	3	1,347	0	0
Public Health	49	1,367	73	5,545	8	6,575	1	1
Marin Medical Reserve Corps	861	17,966	0	0	0	0	0	0
Social Services	36	3,268	127	10,981	1	53	0	0
<b>Totals:</b>	974	24,404	292	40,118	14	8,726	1	2
<b>Human Resources</b>	14	478	28	687	3	134	0	0
<b>Information Services &amp; Technology</b>	1	246	4	171	2	1,238	0	0
<b>Law Library</b>	0	0	0	0	0	0	0	0
<b>Library</b>								
Administration	0	0	0	0	10	504	0	0
Bolinas	0	0	0	0	0	0	0	0
California Room	14	191	2	444	0	0	0	0
Civic Center	3	0	1	2	0	0	0	0
Corte Madera	10	28	0	0	0	0	0	0
Fairfax	2	0	11	640	0	0	0	0
Inverness	2	0	0	0	0	0	0	0
Marin City	1	0	26	569	7	546	0	0
Novato	25	496	27	552	0	0	1	0

(cont'd)

DEPARTMENT	VOLUNTEERS		UNPAID INTERNS		PAID INTERNS		CONVERSIONS	
	NUMBER	HOURS	NUMBER	HOURS	NUMBER	HOURS	CH*	RH**
<b>Library (cont'd)</b>								
Point Reyes	6	21	21	487	3	52	0	0
South Novato	4	3	25	552	4	69	0	0
Stinson Beach	2	3	0	0	0	0	0	0
Electronic Services	0	0	0	0	4	440	0	0
Library Beyond Walls	17	95	0	0	0	0	0	0
Court-Mandated Volunteers	0	0	0	0	0	0	0	0
Student Service/Teen Volunteers	0	0	1	0	0	0	0	0
<b>Totals:</b>	<b>86</b>	<b>837</b>	<b>114</b>	<b>3,245</b>	<b>28</b>	<b>1,612</b>	<b>1</b>	<b>0</b>
<b>Marin County Parks</b>								
Parks	573	8,686	0	0	2	2,210	0	0
Open Space	177	1,509	0	0	0	0	0	0
Student Service/Teen Volunteers	0	0	184	2,293	0	0	0	0
<b>Totals:</b>	<b>750</b>	<b>10,195</b>	<b>184</b>	<b>2,293</b>	<b>2</b>	<b>2,210</b>	<b>0</b>	<b>0</b>
<b>Probation</b>	3	340	3	193	76	3,913	1	0
<b>Public Defender's Office</b>	7	1,431	28	6,204	0	0	3	0
<b>Public Works</b>								
Engineering, Airport & Office Assignments	2	26	1	140	0	0	0	0
Stormwater Program	0	0	2	388	0	0	0	0
Student Service/Adult Vols (STRAW) <sup>3</sup>	11	11	209	209	0	0	0	0
<b>Totals:</b>	<b>13</b>	<b>37</b>	<b>212</b>	<b>737</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Retirement</b>	0	0	0	0	0	0	0	0
<b>Registrar of Voters</b>	0	0	0	0	0	0	1	0
<b>Sheriff's Office</b>								
Administration	1	0	0	0	0	0	0	0
Air Patrol	20	700	0	0	0	0	0	0
Cadet Program & Youth Academy	0	0	0	0	7	5,142	0	1
Coroner	0	0	1	232	0	0	0	0
Office of Emergency Services	3	0	0	0	0	0	0	0
Investigations	5	84	0	0	0	0	0	0
Mounted Posse	13	305	0	0	0	0	0	0
RACES/ACS <sup>4</sup>	27	6,100	0	0	0	0	0	0
Search & Rescue	88	23,261	20	5,496	0	0	0	0
<b>Totals:</b>	<b>157</b>	<b>30,450</b>	<b>21</b>	<b>5,728</b>	<b>7</b>	<b>5,142</b>	<b>0</b>	<b>1</b>
<b>All-Department Totals:</b>	<b>2,494</b>	<b>108,997</b>	<b>968</b>	<b>71,692</b>	<b>139</b>	<b>25,267</b>	<b>9</b>	<b>6</b>

3,462  
VOLUNTEERS & UNPAID INTERNS CONTRIBUTED  
180,689  
HOURS

139  
PAID INTERNS CONTRIBUTED  
25,267  
HOURS

HIRED THIS FISCAL YEAR:  
12<sup>3</sup> VOLUNTEERS  
INTERNS, PAID & UNPAID

Calculations do not include volunteer hours by those serving on boards and commissions.

<sup>1</sup>2020 Marin County Fair was not held.

<sup>2</sup>Student Service/Teen Volunteers are middle and high school students fulfilling their community service hours for school.

<sup>3</sup>School project, STRAW stands for Students and Teachers Restoring a Watershed.

<sup>4</sup>Radio Amateur Civil Emergency Service/Auxiliary Communications Service

\*CH-Contingent Hire

\*\*RH-Regular Hire

Standard rounding for all numbers.

# MarinShares & Marinterns: Serving Marin County for 42 Years

## ANNUAL HONOREES

The Board of Supervisors celebrated the spirit of service with awards for five individuals and three teams. The Volunteer Team of the Year is the **Marin Medical Reserve Corps** for its role in helping stem the spread of Covid-19. Tied for Intern Team of the Year are the **Covid Response Mobile Testing Intern Team** and the **Library Teen Leadership Crew**. Individual honorees are pictured below. For details, see the November 2021, December 2021, and January 2022 issues of [Marinfo NOW](#).



Volunteer of the Year  
**Lucy Edwards**



Intern of the Year  
**Gabriela McElligott**



Intern Supervisor of the Year  
**Nancy Vernon**



Volunteer Supervisors of the Year  
**Pam Roman & Rachel Gila**

**MARY HAO**

Human Resources Director

**ANNE STARR**

Coordinator of Volunteers  
AStarr@marincounty.org

**JOY FOSSETT**

Student Internships Coordinator  
JFossett@marincounty.org

Volunteer/Intern Division  
Human Resources Department  
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San Rafael, CA 94903  
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## HIGHLIGHTS

**Pandemic effect:** Covid-19 greatly influenced the 2020–2021 fiscal year. While most volunteer and intern assignments had to be suspended due to local and state health orders, hundreds of participants were able to fill pandemic-related roles. Notably, Health and Human Services Department volunteers and interns stepped up to support the county's public health response. Marin Medical Reserve Corps volunteers answered questions at a call center, conducted contact investigations, collected specimens at testing sites, led disaster preparedness workshops for hundreds of residents, responded to the October 2020 Public Safety Power Shutoff and Sonoma County wildfires by providing clinical care at a shelter, and were in the vanguard of vaccine distribution. Nursing students assisted with testing, contact tracing, and more. Volunteers and students supported mobile units that took testing kits and vaccines into communities hardest hit by the virus, helping Marin to lead California and the nation in vaccination rates. Meanwhile in-person tour guides, theater ushers, and park stewards had to pause activities, but others stayed active in solo and remote assignments. For example, fire lookouts are serving one-person shifts, senior peer counselors have switched to telephone sessions, newsletter volunteers collaborate via Zoom, and Financial Abuse Services Team volunteers utilize Zoom for their meetings.

**By the numbers:** In fiscal year 2020–2021, we experienced a decrease in our volunteers and unpaid interns from the year before because most roles had been suspended during the pandemic. Nevertheless, 3,462 volunteers and unpaid interns provided 180,689 service hours. Notably, the medical reserve corps nearly quadrupled its membership in response to pandemic needs. Another bright spot: Paid intern numbers increased as 139 interns worked 25,267 hours—a 51 percent rise in paid students with 14 percent more hours than the previous year.

**New staff:** During the fiscal year, the County hired 12 student interns and 3 volunteers.

**Staff liaisons:** Volunteers and interns have county staff supervisors and mentors who provide connection and support. During the fiscal year, 105 members of the county staff worked with MarinShares and Marinterns participants.

## HISTORY

**In the beginning:** Marin was one of the first counties in the nation with a centralized volunteer program. The Board of Supervisors founded Civic Center Volunteers in 1979. People were invited to offer their highest skills, and the program immediately attracted participants. Our program—now named MarinShares: Marin County Volunteers—connects participants with the County organization and greatly enhances services to Marin residents.

**Intern involvement:** Internships have been part of the program since the early years. Recently the program received its own brand, Marinterns. With an emphasis on practical learning and diversity, students get an inside look at careers in public health, law, communications, research, investigations, public safety, human resources, agriculture, finance, engineering, library services, housing, parks, public policy, information technology, and more.

**Volunteer reach:** Skilled MarinShares participants from all walks of life serve in nearly all 22 county departments. Originally found only at the Civic Center, volunteers now contribute at locations ranging from offices in San Rafael, Novato, and West Marin to lookout towers, parks, library branches, and the Health and Wellness Center in San Rafael.

**Recognition:** The volunteer program has served as a model and garnered wide recognition, including the first National Association of Counties Acts of Caring Award and the California Department of Rehabilitation Excellence in Diversability Award for offering opportunities to volunteers and interns living with disabilities.

